## Text and eMail communications

Bourne Galletly Practice would like to contact you by text message and/or e-mail. Text messages and e-mails are an efficient way to communicate with patients. If you agree to receive text message and e-mails from the practice, this will include:

* Appointment booking confirmation (text message)
* Appointment booking reminders the day before your appointment (text message)
* Notification of missed appointments (text message)
* Requests for you to contact the surgery
* Notification when test results are back, and if we need to speak to you
* Reminders to book an appointment (e.g. For immunisations, annual check-ups, blood tests)
* Invitation to appointments you are eligible for (e.g. NHS health checks, cervical screening)
* Health campaign information
* Surgery information / updates (e.g. Change in opening hours, new service starting etc)
* Information about the status of a referral to hospital or specialist service
* Information about your medication and prescriptions
* Information about other services (e.g. contact details)
* Requests for feedback following attendance at the surgery (friends and family test)

To OPT-IN, please reply YES to any text message requesting permission that you may receive from the practice OR click HERE to complete the opt-in/opt-out form and drop it in to reception. We try to keep our permissions up to date so please bear with us if we occasionally send a text asking you to confirm your Opt in.