

# GALLETLY

The Surgery  
40 North Road,  
Bourne  
Lincs.  
PE10 9BT



# R A P E V I N E

Enquiries	01778 562200
Appointments	01778 562201
Repeat Prescriptions	01778 562203
NHS Direct 24 hr Helpline	0845 46 47
WellDoc Out of Hours Emergencies	01780 752679

## Target Training dates

Please note that the Surgery will be closed from 12.30 pm on the following dates to allow the Partners and staff to attend the Lincolnshire Target training.

Thursday 17<sup>th</sup> June 2004  
Thursday 22<sup>nd</sup> July 2004  
Thursday 19<sup>th</sup> August 2004

If you need to collect medication from our dispensary please ensure you do so before 12.30 on these days.

## This Newsletter's profile is from Dr Bettina Briggs

I grew up in the wild Norfolk countryside near Yarmouth. My mother was Austrian, hence the unusual first name. I went to Lowestoft Grammar School and Leicester University Medical School and after qualifying worked in various Leicester hospitals and Practices to obtain my General Practice qualifications.

I moved to Bourne 13 years ago and love the place. I worked for a few years doing sessions for the Hereward practice before joining the Galletly Practice as a partner in 1995, job sharing with Dr. Julie Harris.

I have been married to Andy, a psychiatrist whom I met at medical school, for nearly 25 years. We have 2 children Lucy and Edward who are both at Bourne Grammar School.

I enjoy life and try and live it to the full. You may see me out and about in Bourne playing tennis, swimming or on my beloved bike. I am also a football fan, having started by supporting Norwich as a teenager and for the last 5 years being a season ticket holder at Peterborough United. I also enjoy music, playing the piano badly, singing very badly and going to Blues and Rock concerts.

I love my job here, taking pride in the practice, the team and being a part of the community. I have been in Bourne for 13 years and hope to be here for ever.

Issue 9 Summer 2004

### Important information regarding changes to some drug names

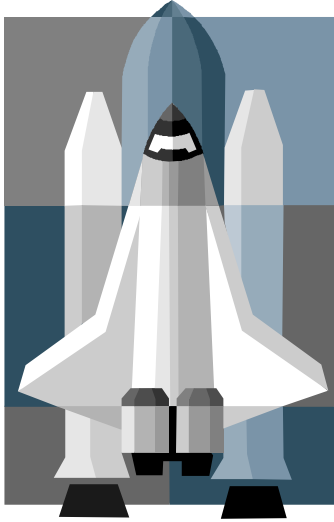
The names of some medicinal substances will be changing over the coming months. This is to reduce the risk of error in the prescribing and dispensing of some medicines arising from their availability in the UK under two different names. This means that for some medicines, the names used on prescriptions, dispensing labels and manufacturers' packaging will be changing.

The action taken is based on the advice of the Medicines Commission, the Government's principal advisory body on medicines, and follows consultation with stakeholder groups, including professional bodies, retail pharmacists and medical software providers.

You may find therefore that when you collect your prescription the name of the medicine is different. Below is a list of the most common names which will be changing. A more comprehensive list is available from the dispenser or from the receptionist.

<i><b>Former name</b></i>	<i><b>New name</b></i>
Amoxicillin	Amoxicillin
Beclomethasone	Beclometasone
Bendrofluazide	Bendroflumethiazide
Benzhexol	Trihexyphenidyl
Benztropine	Benzatropine
Cephalexin	Cefalexin
Chlormethiazole	Chlomethiazole
Chlorpheniramine	Chlorphenamine
Dothiepin	Dosulepin
Doxycycline Hydrochloride (Hemihydrate Hemimethanolate)	Doxycycline Hyclate
Frusemide	Furosemide
Indomethacin	Indometacin
Oestradiol	Estradiol
Phenobarbitone	Phenobarbital
Riboflavine	Riboflavin
Sodium Cromoglycate	Sodium Cromoglicate
Stilboestrol	Diethylstilbestrol
Sulphasalazine	Sulfasalazine
Thyroxine	Levothyroxine

## New technology for the Surgery - by Dr Ian Pace



We are involved in an exciting project to bring new technology into the surgery. From June our patients will be able to book and cancel appointments via the internet. Later we hope to include access to repeat prescriptions, blood test results, messaging facilities and hopefully the medical record summary. Within the surgery we will be installing a Patient arrivals System (PAS) consisting of a touch screen kiosk so that people arriving for their appointments will be able to check in without needing to queue for reception. In the waiting room we will have an Electronic Patient Notice board (EPA) consisting of a plasma screen which will display messages from the practice, the Primary Care trust and other local organisations as well as information about improving your health. In a room off the waiting room we will be installing an Electronic Patient Information System (EPIC)

which will provide our patients with access to Patient information leaflets, their medical records, and it will act as a signpost to local information such as hospital waiting times, electronic outpatient booking etc. We hope to make the EPIC information available from the Internet too, so you can browse from the comfort of your own homes.

Not all the technology will arrive at once and some parts need to be developed from scratch. But if the project is a success it should enhance your journey through the healthcare system and improve the information available to you.

### Saturday morning surgery

Over the coming months the Practice will continue to provide a Saturday morning emergency surgery. From Autumn onwards (actual date to be notified) there will be a doctor on duty for emergencies but the Surgery will be closed. If you feel you have an emergency situation which cannot wait until the Surgery re-opens on Monday morning you should telephone the Surgery on 01778 562200 and give details of the problem to the emergency receptionist on duty. She will contact the duty doctor at home who will phone you back.

In December the Saturday morning surgery will cease and the responsibility for this service will pass to the Out of Hours service provider.

Dispensing patients should ensure that arrangements are made to collect their medication on a weekday.

### Patients' Participation Group

The Group continues to raise funds for various projects and our next major job is to have automatic doors fitted to the surgery. This will enable wheelchair patients and Mums with pushchairs easier access. The cost is estimated to be around £3,500.

The Group has purchased some additional equipment for the surgery, mainly for the use with Diabetic patients.

We have raised funds through our Easter raffle, and the Market Stall on Bourne market, early in June. The sale of books in the surgery dispensary waiting room continues to give us additional funds.

In recent weeks we have more willing to help on the Committee, although we still need more to help us, and to offer suggestions as to what else we could do to serve the Practice and the Patients. It has been suggested that we try and operate a Prescription Delivery scheme, where those patients who are unable to collect a prescription from the surgery, can ask the Practice to arrange delivery to the patient's home.

If you are interested in helping or just to offer some advice, then please call Robin Morris, the Group Chairman on 01778 590654. He will be delighted to hear from you

### **Get Your Free Pneumonia Vaccination.**

If you are 75 or over, Galletly surgery are offering a free pneumonia vaccination. This is a wonderful opportunity as Pneumovax offers protection against 23 types of pneumonia, (that is about 9 out of 10 pneumonia infections). Unlike the flu vaccine you only need to have the pneumonia injection once every 5 years.

The surgery are contacting all patients within the recommended age group...so when that letter falls on your mat, make the most of this golden opportunity and contact the surgery for an appointment.

### **Information for patients**

We have compiled a folder of information for patients and this will be kept on the table in the centre of the waiting room. The folder has lots of information including local services and telephone numbers and information on help groups for specific problems. If you have any written information, which you feel may help others, please give it to the receptionist and we will include it in our book. We anticipate that our single volume will soon have a buddy!